



Summary of Community Session Responses

1. What elements of the Youth Collaboration and Veterans Initiative made it possible to build collective alignment?
 - a. Ability to test process through an action cycle - testing ideas on small scale to inform the work (phased implementation)
 - b. Data driven decision making - used to define next steps to test
 - c. Coalition of the willing to start - then all in commitment
 - d. Cross-sector communication to produce common guiding principles - common agenda, shared vision and shared purpose, system priorities
 - e. Ability to galvanize stakeholders - learn language
 - f. Culture of inclusion
 - g. Willing to take risks
 - h. Planning process yielded structure
 - i. Remove territorialism
 - j. Marketing strategy - community wide messaging - coms and media

2. How can the LEC be activated to support implementation? Where the LEC is voice most impactful?
 - a. Speakers bureau to represent engagement and public marketing and fundraising
 - b. Engage those experiencing homelessness - peer supports/outreach
 - c. Advocacy and policy
 - d. Peer support for PH retention

3. How should HMIS data be used to support implementation and decision making? What kind of dashboards should the community be using to monitor progress?
 - a. Universal standards across programs - dashboard to reflect program level data that contributes to an understanding of system performance
 - b. Public, real time dashboards
 - c. Inflow and outflow
 - d. Matching resources with needs
 - e. Identify gaps to help with decision making
 - f. Identify timeframes for realistic goals in implementation
 - g. Improve system utilization
 - h. Customize HMIS to collect all info needed for all funders - stop collecting info that isn't connected to system performance for other funders

4. How can the political will in Chicago be leveraged to build collective alignment around particular milestones? How can the political will in Chicago be leveraged to build permanent housing inventory? How can the political will in Chicago be used to drive a “yes” culture?
 - a. Common bottom line across sectors – speak with one voice

- b. Create concrete milestones and make them public
 - c. Incorporate homelessness as a win for almost any issue
 - d. Start with small victories - low hanging fruit
 - e. Get high level change makers at the table - PHA unit commitment
 - f. Launch a public awareness campaign - Change the message and deliver so people can hear
 - g. Educate to support systematic change rather than crisis management
 - h. Analyze and expand investments being made - look at the bigger picture, financial modeling to produce an affordable housing development plan for both for-profit and non-profit sector
 - i. Identify champions
 - j. Lived experience testimony - marketing positive press and success stories
 - k. Build the business case - harness data
 - l. Engage Donors, funders, and alderman
 - m. Pride and becoming a model city
5. What short term strategies can be implemented to enhance All Chicago's capacity through the initial phases of the system transformation process?
- a. Understand and affirm roles - both implementation structure and role of providers
 - b. Leadership from CoC Board - empower All Chicago to lead implementation
 - c. Need a vision and communicate to everyone
 - d. Leading an intentional change process and project management
 - e. Bring other groups to the table - need more influence to bring folks to the table
 - f. Explore and determine whether positions match needs
 - g. Acquire expertise where needed - data sharing, dashboards, and analytics
 - h. Facilitate all implementation bodies
 - i. Structure that allows for nimbleness/flexibility to support implementation
 - j. Define what progress will look like and define its capacity needs to accomplish transformation rather than being driving by HUD regulations in isolation
 - k. Population based approach - reorg to support all functions under CoC umbrella and recruit a broader cross-sector audience
 - l. Ability to focus on multiple activities at once and also set priorities in relation to capacity
 - m. Drive a culture of transformative learning and evaluation and adaptive programming
6. What strategies should be employed to capitalize on the opportunities within CHA? How can you leverage the deep development and operating experience within the homeless service system?
- a. At the table and taking leadership in CoC and implementation activities
 - b. Using subsidies creatively
 - c. Provide support to CHA via CES - help manage waitlist and better matching
 - d. Shouldn't come to the table without knowing what we can help them with and what the ask is – identify concrete gaps they can help fill: housing performance, flexible housing pool)
 - e. Build on the vets work
 - f. Streamline the process from application to voucher issuance to housing
 - g. Identify the barriers that keep vouchers inactive (utilization?)
 - h. Use Mayor and Commissioner to access millions in reserves
 - i. Reprioritize vouchers for PSH - maximize the homeless preference